



SAN ANTONIO
REGIONAL HOSPITAL

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San Antonio Regional Hospital Receives Five 2024 Women's Choice Awards as one of America's Best Hospitals

Upland, CA, January 15, 2024 – San Antonio Regional Hospital has been named as one of America's Best Hospitals by the Women's Choice Award®, the trusted referral source for the best in healthcare. The award signifies that San Antonio Regional Hospital is one of the top healthcare providers in the country based on a review of almost 5,000 hospitals. San Antonio was recognized in the following areas: Heart Care, Cancer Care, Orthopedics, Stroke Care, and Emergency Care. By carrying the *Women's Choice Award* seal in these areas, San Antonio Regional Hospital has joined an elite network of hospitals committed to a global mission empowering women to make smart healthcare choices.

The *Women's Choice Award* is the only distinction that identifies the nation's best health care institutions based on robust criteria that considers patient satisfaction, clinical excellence, relevant accreditations and women's preferences when it comes to treatment and a quality hospital experience. Additionally, each service line award has supplementary criteria that are specific to the service line. The methodology is 100% objective, replicable and uniform. Only the Top 14% of hospitals in the nation qualified for a 2024 award. For a full list of award methodology, visit Women's Choice Award [methodology page](#).

San Antonio Regional Hospital earned the **Best Hospitals for Heart Care Award** by offering a number of cardiac and/or vascular services. Only hospitals that perform well clinically with regard to heart care measures of mortality and readmission reported to Medicare, and also have a high Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) recommendation score, a measure that is very important to women in choosing a hospital, are selected. **San Antonio Regional Hospital is recognized for ranking among the top 2% in the nation for Heart Care.**

San Antonio Regional Hospital earned the **Best Hospitals for Cancer Care Award** because it met the comprehensive cancer care standards of the American College of Surgeons Commission on Cancer, as well as achieving excellence in clinical performance with regard to cancer care measures and for their high patient recommendation rate. It also provides comprehensive care with a full range of diagnostic and

treatment services. **San Antonio Regional Hospital is recognized for ranking among the top 6% in the nation for Cancer Care.**

San Antonio Regional Hospital has earned the **Best Hospitals for Orthopedics Award** by offering a full range of diagnostic and specialty services for patients with injuries or conditions of the muscles, bones, or joints. Apart from being a comprehensive facility, the hospital has high patient recommendation and recovery ratings, and low adverse surgical event scores. **San Antonio Regional Hospital is recognized for ranking among the top 7% in the nation for Orthopedics.**

San Antonio Regional Hospital earned the Best Hospitals for Stroke Care Award by meeting high standards for stroke care including holding a Stroke Center Certification by the Joint Commission (JC) and/or Det Norske Veritas (DNV). Hospitals that meet the stroke center certification requirement, must then meet or exceed the following performance measures from the Centers for Medicare and Medicaid Services (CMS): Hospitals must also score in the top 80% of all hospitals in the percent of patients receiving Head CT scan results within 45 minutes, cannot have received a rating of Worse than the National Rate for the Deaths from Serious Treatable Complications measure, and have a patient recommendation score greater than or equal to the national average. **San Antonio Regional Hospital is recognized for ranking among the top 9% in the nation for Stroke Care.**

San Antonio Regional Hospital earned the **Best Hospitals for Emergency Care Award** by having an above average patient recommendation rate and consistently ranking in the top 25-50 percent of the hospitals reporting on their emergency department's performance to CMS. The five measures CMS publicly reports relate primarily to the amount of time taken in the ER such as time spent in the ER, time to admission, percentage of patients who leave before being seen, timely care for stroke symptoms, and adherence to quality bundled care for sepsis, and are weighted according to the priorities of women surveyed. **San Antonio Regional Hospital is recognized for ranking among the top 10% percent in the nation for Emergency Care.**

Founder and CEO of the Women's Choice Award, Delia Passi, emphasized that San Antonio Regional Hospital truly delivers on the care that matters most to women, who make over 90% of healthcare decisions. "We have found that recommendations are the single most important consideration used by women in selecting a hospital so all of our methodologies take into account the hospital's patient recommendation rating along with a strong clinical performance," added Passi. "By letting women know which hospitals in their area are among the best, we are able to reduce risk by helping them make better decisions and smarter health care choices."

"These awards are especially meaningful to us because they reflect the satisfaction scores of female patients who have utilized San Antonio's healthcare services for themselves and/or their family members," notes John Chapman, President & CEO of San Antonio Regional Hospital. "Thanks to our San Antonio Care Team, we ranked within the top 10% of hospitals in the nation in all five of our award specialties. We are extremely proud of that."

For more information on the America's Best Hospitals visit <https://womenschoiceaward.com/best-hospitals>

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ABOUT SAN ANTONIO REGIONAL HOSPITAL

San Antonio Regional Hospital in Upland, California is a 363-bed, nonprofit, acute care hospital that combines excellent clinical care with exceptional compassion. The award-winning hospital offers a comprehensive range of general medical and surgical services, along with the latest technological advances in cardiac care, cancer care, orthopedics, neurosciences, women's health, maternity and neonatal care, and emergency services. Founded in 1907, with only 18 beds and 5 physicians, San Antonio Regional Hospital is continually growing with its community and is now recognized as a premier regional medical facility with satellite locations across the rapidly expanding Inland Empire. Given its broad geographic reach and the depth and breadth of its services and programs, supported by the latest medical science and technology, San Antonio is a hospital of the future, offering state-of-the-art healthcare services in a healing environment focused on the patient and family. To learn more, visit sarh.org.

ABOUT THE WOMEN'S CHOICE AWARD®

The Women's Choice Award for Best Hospitals™ is a trusted referral source and coveted credential that identifies the nation's best hospitals based on robust criteria that includes relevant clinical performance, patient satisfaction and appropriate accreditations. The Best Hospitals demonstrate exceptional ratings, providing the highest level of care and commitment to their patients' health and well-being. The Women's Choice Award is the only designation that takes into consideration the preferences of women when selecting a hospital. Visit <http://www.womenschoiceaward.com/> to learn more.