



SAN ANTONIO
REGIONAL HOSPITAL

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FOR IMMEDIATE RELEASE

**San Antonio Regional Hospital Receives the 2025 Women's Choice Award®
as one of America's Best Hospitals for Emergency Care**

Emergency room waiting times one of key measurements for award

Upland, CA – December 15, 2024 – San Antonio Regional Hospital has been recognized as one of America's Best Hospitals for Emergency Care by the [Women's Choice Award®](#). This award signifies that San Antonio Regional Hospital is in the top 10% of 4,675 U.S. hospitals offering emergency care services.

Each year, there are more than 130 million emergency room visits in the U.S. Emergency departments continue to be an essential part of the healthcare system as they provide fast, life-or-limb saving care to millions each year. Unlike other hospital departments that interact with the same patient and families for an extended period, ER staff typically has one patient encounter, often when anxiety and fear is at its peak.

"Emergency departments can be very stressful environments, particularly for the elderly or a mother with a sick or injured child," said Delia Passi, founder and CEO of the Women's Choice Award. "Women make or influence 94% of all healthcare decisions for themselves and others. They want to be confident that they know which emergency departments in their communities will take care of their loved ones quickly and with the best possible care. Knowing the Women's Choice Award has already placed their seal of excellence on a hospital is immediate validation that they have made the right decision, easing their concern during a very stressful time."

The methodology for America's Best Hospitals for Emergency Care award is unique in that it combines Hospital Consumer Assessment of Healthcare Providers and Systems ([HCAHPS](#)) [survey results](#) with primary research about women's healthcare preferences. The award recognizes excellence in emergency care based on several process of care measures focused on time patients spent in the emergency department, including:

- Total Time Spent in the Emergency Department

- Percent of Emergency Patients Who Left Without Being Seen

Criteria for selecting San Antonio Regional Hospital as one of the Best Hospitals also included the percentage of patients who came to the emergency department with stroke symptoms who received brain scan results within 45 minutes of arrival. Also included this year were hospitals that performed well in responding to patients showing symptoms of severe sepsis, a very dangerous condition. The awarded hospitals represent those with emergency departments with average measure times in the highest 25th to 50th percentile in the country. Additional points were provided for the various trauma center levels.

The award is especially significant given that long waits and high crowding can negatively impact patient outcomes, including patients leaving without receiving medical treatment, longer overall length of hospital stay and an increase in mortality rates.

“San Antonio Regional Hospital not only performed well clinically with regard to emergency care measures, but they also have a high recommendation rating, which is very important to women when it comes to health-related decisions” says Passi.

San Antonio Regional Hospital is one of 508 award recipients representing the hospitals that have met the highest standards for emergency care in the U.S. by the Women’s Choice Award.

“Women are intimately involved in medical treatment for their families and are on the front lines so to speak when interacting and seeking care from healthcare providers,” said John Chapman, President & CEO of San Antonio Regional Hospital. “To receive their endorsement and high satisfaction ratings, along with meeting the clinical excellence methodology of the Women’s Choice Awards, is exceptional. We are proud to receive these awards again for 2025.”

For the full list of the Best Hospitals for Emergency Care, please visit <https://womenschoiceaward.com/best-emergency-care>

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ABOUT SAN ANTONIO REGIONAL HOSPITAL

San Antonio Regional Hospital in Upland, California is a 363-bed, nonprofit, acute care hospital that combines excellent clinical care with exceptional compassion. The [award-winning hospital](#) offers a comprehensive range of general medical and surgical services, along with the latest technological advances in [cardiac care](#), [cancer care](#), [orthopedics](#), neurosciences, [women’s health](#), [maternity](#) and [neonatal care](#), and [emergency services](#). [Founded in 1907](#), with only 18 beds and 5 physicians, San Antonio Regional Hospital is [continually growing](#) with its community and is now recognized as a

premier regional medical facility with satellite locations across the rapidly expanding Inland Empire. Given its broad geographic reach and the depth and breadth of its services and programs, supported by the latest medical science and technology, San Antonio is a hospital of the future, offering state-of-the-art healthcare services in a healing environment focused on the patient and family. To learn more, visit sarh.org.

ABOUT THE WOMEN'S CHOICE AWARD®

The Women's Choice Award for Best Hospitals™ is a trusted referral source and coveted credential that identifies the nation's best hospitals based on robust criteria that includes relevant clinical performance, patient satisfaction and appropriate accreditations. The Best Hospitals demonstrate exceptional ratings, providing the highest level of care and commitment to their patients' health and well-being. The Women's Choice Award is the only designation that takes into consideration the preferences of women when selecting a hospital. Visit <http://www.womenschoiceaward.com/> to learn more.