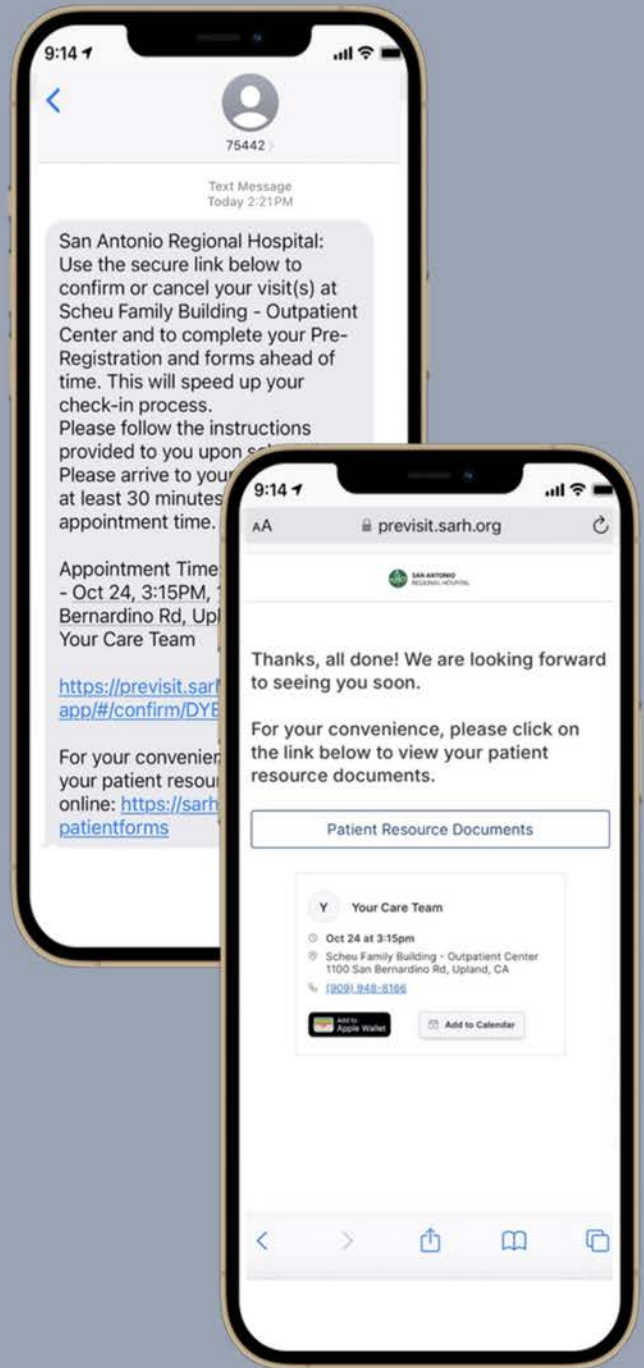# DIGITAL PRE-REGISTRATION: FAST, SECURE & EASY!

We're pleased to announce our new digital tool where you can complete your pre-registration paperwork electronically. This will help save time at check-in and allows you to fill out your information at your convenience.

Once your information is in the system, you will only have to confirm that your information is correct for future appointments.

This new experience is powered by Notable, a trusted healthcare technology company. Rest assured, the experience is secure. Any messages sent to you through this experience will come from 75442 for text messages.

We welcome your feedback on this change. Every time you complete the experience, we'll ask you to give it a thumbs up or thumbs down and tell us about how it went. We review this feedback and use it to make improvements.

We're looking forward to embarking on this new chapter with you to help improve our patient experience.
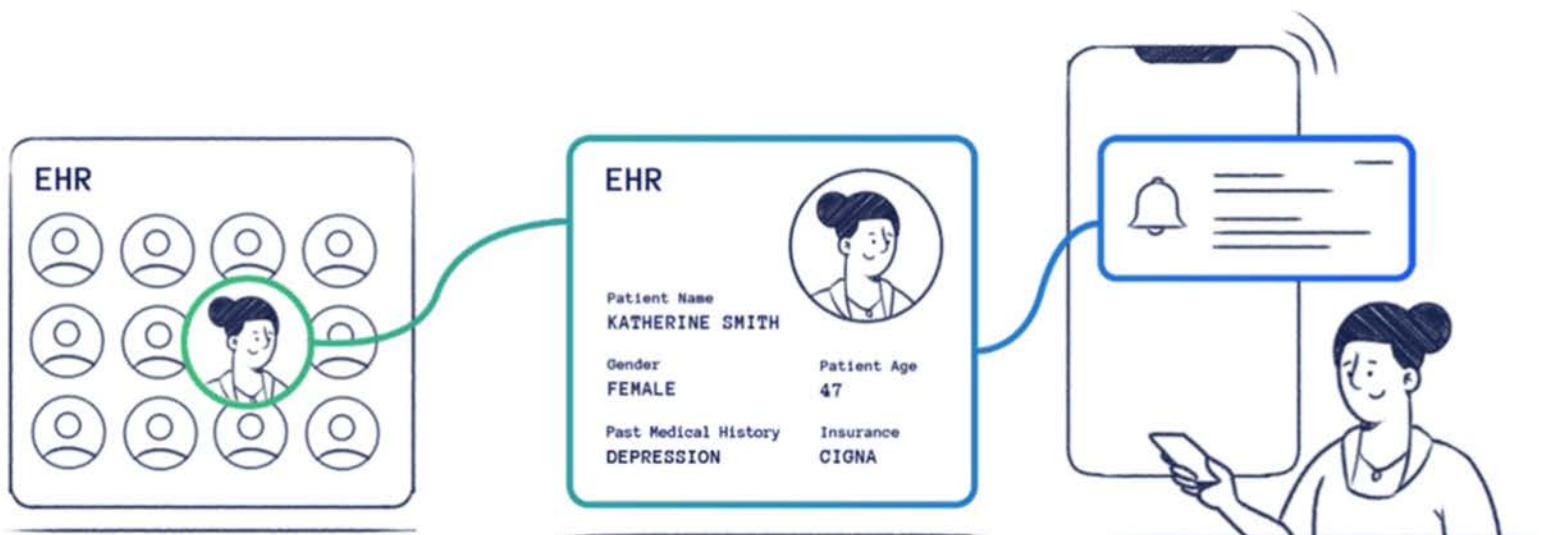

SAN ANTONIO
REGIONAL HOSPITAL

powered by notable

DIGITAL REGISTRATION

powers personalized, remembered experiences

What is EHR?

Electronic Health Record, or **EHR**, is a secure digital version of a patient's medical history. It allows healthcare providers to access, update, and share important information about your care, such as past visits, medical conditions, and medications. With your EHR, San Antonio Regional Hospital ensures a more personalized and efficient experience for every patient.

EHR

EHR

Patient Name
KATHERINE SMITH

Gender
FEMALE

Patient Age
47

Past Medical History
DEPRESSION

Insurance
CIGNA

We find the patient's upcoming visit from the EHR

We prepare personalized digital forms for each patient

We send the patient digital forms via text

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Remind, confirm, and cancel appointments
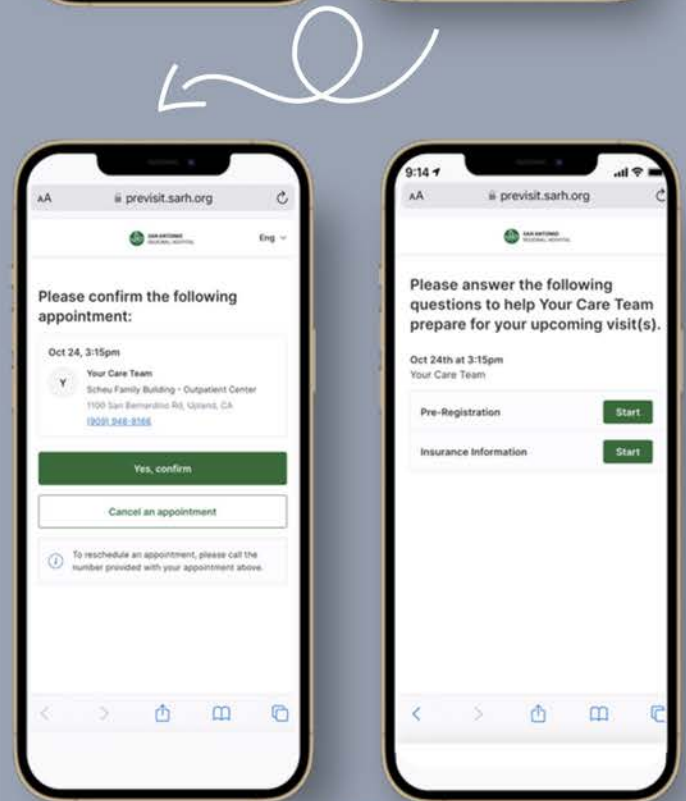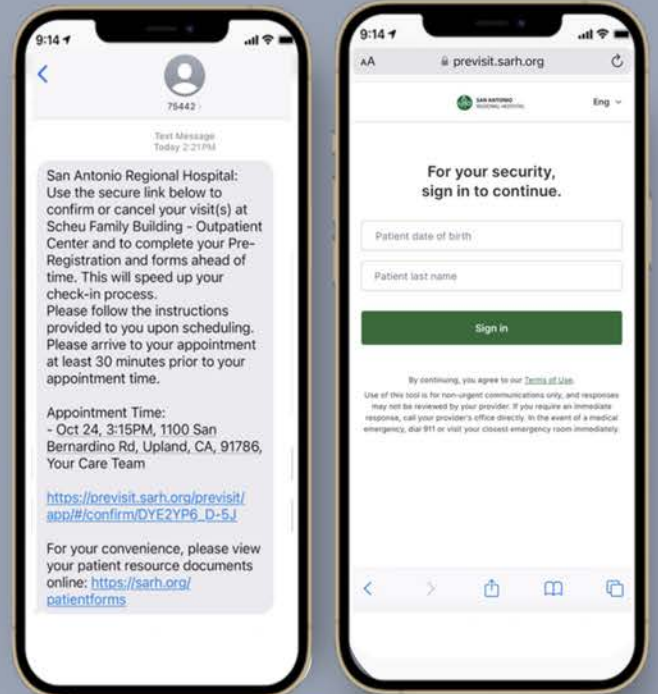
Pre-registration & Intake

How It Works:

- Patient will receive an initial text approximately 3 days before the appointment.

- Patient will use a secure link to log into the web-based experience with Last Name and Date of Birth – No app download or username/password needed.

- If Pre-registration is not completed, the patient receives an additional reminder 1 day before the appointment.

- A final reminder will be sent 2-4 hours before the appointment.
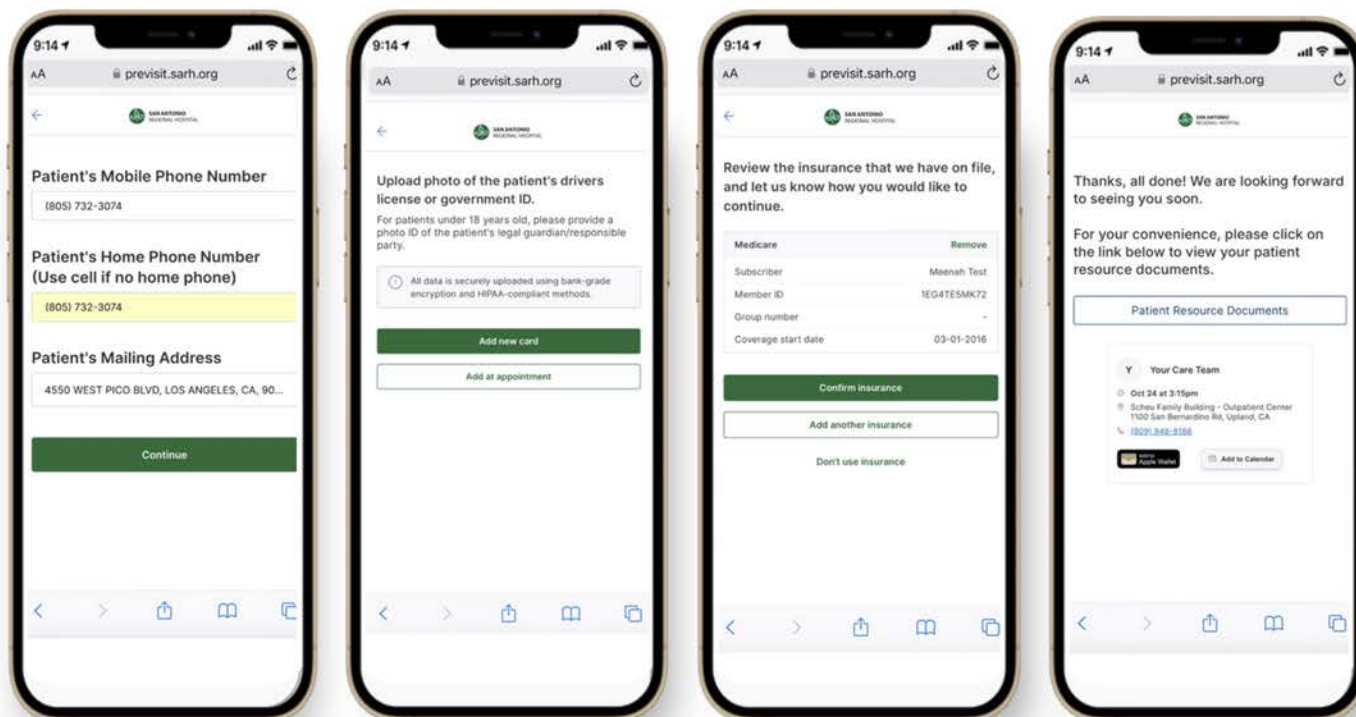

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Pre-Registration & Intake

How It Works:

- The patient sees current information on file within the **Electronic Health Record,** or **EHR**, reviewing insurance and demographics. Patient can then confirm if the information is up to date and/or edit the information as appropriate.
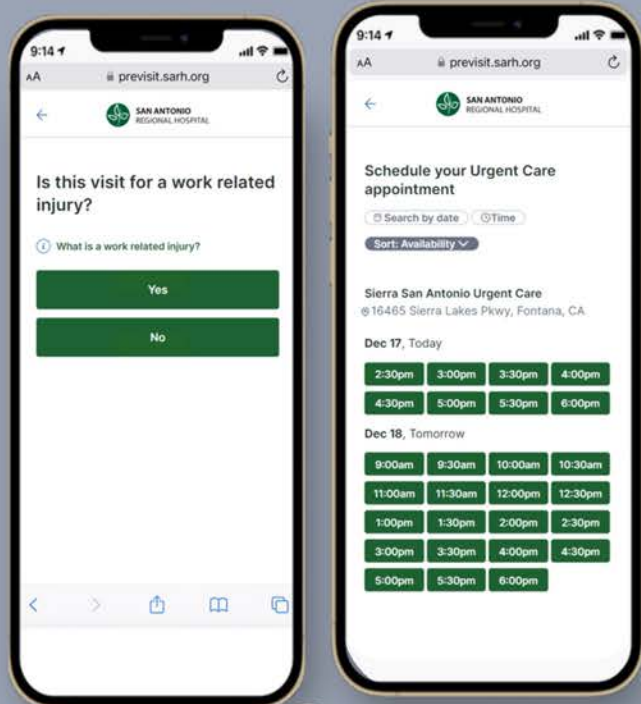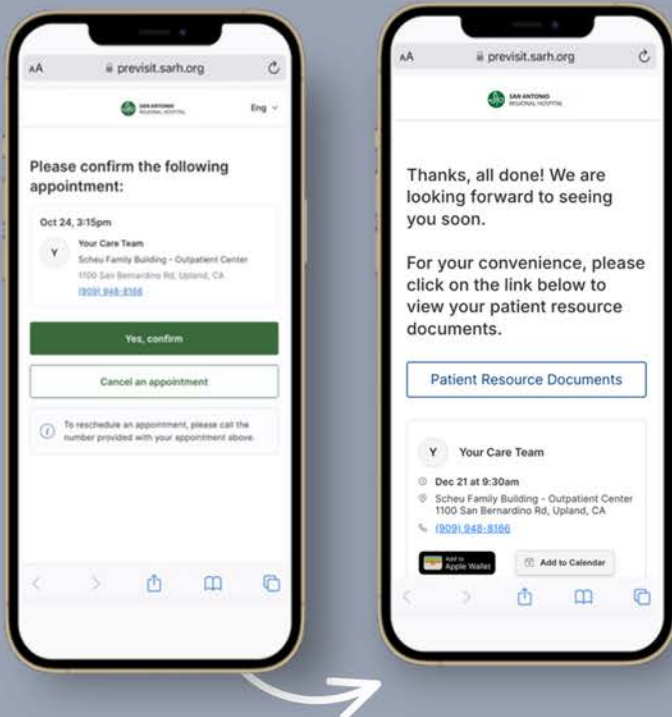
Schedule & Confirm

- Begin by entering your demographic information.

- You will receive a secure authentication code via text. Enter this code to proceed.

- Answer a brief question about your injury or concern.

- Select the type of care you need (e.g., urgent care, specialty appointment).

- Pick a Location and Time: Based on available time slots, choose the location that works best for you.

- Review the details and confirm your appointment.

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